spotixx operations overview

spotixx is your specialist for operational fraud management in payment processing:
from the initial identification of suspicious activity through to the full resolution of complex cases. With spotixx operations, you gain a partner that covers the entire fraud lifecycle and integrates seamlessly into your organization.

From data to decisions:
Rule & Model Management
Effective fraud prevention starts with understanding your data, which we turn into smart rules, fraud scorecards, or machine learning models - tailored to your needs.

From data to discovery:
Investigation
Suspicious cases are examined thoroughly, and concrete incidents are documented in a structured way, ready for further tracking and follow-up.

From data to detection:
Analysis & Decisioning
Flagged transactions are reviewed operationally, followed by well-founded decisions on whether to approve or block.

From data to delivery:
Resolution
Cases are closed professionally, claims are resolved, and everything is documented: completely and audit-proof.

Our goal is to significantly increase your detection rate, protect your customers and reputation, and meaningfully reduce the burden on your internal teams.

If you want to take your fraud management to the next level, we are the operational lever to get you there.

spotixx

Contact:
Patrick Töniges
pt@spotixx.com

www.spotixx.com